

## Terms and Conditions

**Effective Date:** [Insert Date]

Welcome to RARE Renos. These Terms and Conditions ("Terms") govern your use of our website and the services we provide. By engaging our services or using our website, you agree to abide by these Terms. If you do not agree, you must refrain from using our services and website.

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### 1. Introduction

RARE Renos ("we," "our," "us") specializes in renovation and handyman services. These Terms apply to all clients ("you," "your") who engage our services or access our website.

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### 2. Definitions

- **Client:** Refers to the individual or entity engaging RARE Renos for services.
  - **Services:** Refers to renovation, repair, or handyman work provided by RARE Renos.
  - **Agreement:** Refers to any signed contracts or project proposals between RARE Renos and the Client.
  - **Materials:** Refers to any supplies or products used in the completion of the services.
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### 3. Scope of Services

The scope of services will be outlined in a detailed proposal or contract provided to you. Any additional services outside the agreed scope must be requested in writing and may incur additional costs.

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### 4. Estimates and Payments

- All estimates provided are approximate and subject to change based on project requirements.
  - A non-refundable deposit of 25-50% of the total estimate is required before work commences. Total remaining balance is due upon completion of work.
  - Late payments may incur a fee of 2% per month or \$50.00 flat fee.
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## 5. Cancellation Policy

- Clients may cancel the project with written notice at least 2 weeks before the scheduled start date. If cancelled after the 2 week mark a cancellation fee of may apply.
  - RARE Renos reserves the right to cancel the project due to non-payment, unsafe conditions, or breaches of these Terms.
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## 6. Client Responsibilities

You agree to:

- Provide access to the property during agreed-upon working hours.
  - Ensure the workspace is free of hazards and clear of personal belongings.
  - Respond promptly to requests for approvals or decisions.
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## 7. Changes to Scope (Change Orders)

All changes to the original scope of work must be requested in writing. RARE Renos will provide a revised estimate for additional work, which must be approved by the Client before proceeding.

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## 8. Materials and Warranties

- Materials may be sourced by RARE Renos or provided by the Client. RARE Renos is not responsible for defects in Client-supplied materials.
  - RARE Renos provides a 1-year warranty on workmanship. Material warranties are subject to the manufacturer's terms.
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## 9. Liability and Insurance

- RARE Renos carries liability insurance for damages caused by our team. Proof of insurance can be provided upon request.
  - We are not liable for delays or damages caused by unforeseen circumstances, acts of God, or third-party contractors.
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## 10. Privacy Policy

Any personal information provided by the Client will be used solely for project purposes and in accordance with our Privacy Policy. We do not sell or share personal information with third parties without your consent.

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## 11. Intellectual Property

All designs, plans, and intellectual property created by RARE Renos remain the property of the company until full payment is received. Unauthorized reproduction or use is prohibited.

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## 12. Dispute Resolution

In the event of a dispute, both parties agree to first attempt to resolve the matter through mediation. If mediation fails, the dispute will be resolved through arbitration in accordance with the laws of Ontario, Canada.

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## 13. Termination

Either party may terminate the agreement if the other breaches these Terms. Termination does not absolve the Client from paying for work completed up to the termination date.

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## 14. Website Use

Users of the RARE Renos website agree not to:

- Copy or reproduce any content without permission.
  - Use the website for illegal or unauthorized purposes.
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## 15. Updates to Terms

RARE Renos reserves the right to update these Terms at any time. Clients will be notified of significant changes. Continued use of our website or services constitutes acceptance of the updated Terms.

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## 16. Contact Information

For questions regarding these Terms and Conditions, please contact us:

- **Phone:** (416)627-8112
- **Email:** rarerenosgta@gmail.com

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